Refund Policy

Clayton Bay Boat Club Inc

When the Clayton Bay Boat Club Inc. (CBBC) hosts an event — whether it's a race, social gathering, or other occasion — and payment has been received prior to the event, participants can expect a refund (minus fees) if they cannot attend the event (for any reason), based on the following schedule:

- 14 days before the event: 100% refund (less transaction fees)
- 7 days before the event: 50% refund (less transaction fees)
- 3 days before the event: 25% refund (less transaction fees)
- Less than 3 days before the event: no refund

If an event is cancelled due to bad weather, or any other circumstance outside the Management Committee's control, a refund amount may be determined based on the cost of food, perishable items, equipment hire, etc. purchased by CBBC specifically for the event.

All refunds, including the timeframe of the refund and the refunded amount, or credits towards future events, are always at the discretion of the Management Committee.